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TERMS AND CONDITIONS

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Section

23A

TERMS & CONDITIONS OF SALE

All sales of products by Ratermann Manufacturing, Inc. ("RMI") are subject to the following terms and conditions

Product Orders

We will use our best efforts to fulfill all orders, however, Ratermann Manufacturing, Inc. ("RMI") cannot guarantee the availability of any particular product. RMI reserves the right to discontinue the sale of any product at any time without notice.

Upon receipt of your order, RMI will send you confirmation that your order has been accepted by fax or email. Such confirmation will contain a copy of these terms & conditions.

Pricing

Product prices are subject to change without notice, and such prices do not include shipping and handling or sales taxes, if applicable, which will be added to your total invoice price.

While our goal is a 100% error-free printing, we do not guarantee that any content is accurate or complete, including price information and product specifications. RMI reserves the right to revoke any stated offer and to correct any errors, inaccuracies or omissions (including after an order has been submitted and accepted).

Payment

Payment is due in full within thirty (30) days from the date of invoice. A service charge of 1.5% per month will be applicable for all past-due payments.

Return Policy

Most products may be returned within thirty (30) days of delivery for a credit or refund. All products must be in their new and their unopened original packaging. To start the return process, call us at 800-264-7793 and we will provide you with detailed instructions on how to return your merchandise and provide you with a Returned Goods Authorization (RGA) number which is valid for fourteen (14) days. A valid RGA number must be included with your return. RMI is not responsible for merchandise returned without a valid RGA number.

Except in cases where the return is a result of a shipping error or the item arrives damaged or defective, all returns shall be subject to a fifteen percent (15%) restocking fee.

Special orders and non-stock items are subject to the manufacturer's return policy. Custom printed and manufactured products are not returnable for either credit or refund.

Damaged Items

You should inspect all products immediately upon receipt. Any damaged items must be reported at the time of receipt. Short pays for damaged items not reported will not be accepted.

EXCLUDING APPLICABLE MANUFACTURING WARRANTY

RMI MAKES NO REPRESENTATION ABOUT THE SUITABILITY OF ANY PRODUCT OFFERED FOR SALE FOR ANY PURPOSE. ALL SUCH PRODUCTS ARE PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND, EXPRESS OR IMPLIED. RMI SPECIFICALLY DISCLAIMS ALL WARRANTIES OF ANY KIND, INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

IN NO EVENT SHALL RMI, ITS AFFILIATES OR AGENTS BE LIABLE FOR ANY DIRECT, INDIRECT, PUNITIVE, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF OR IN ANY WAY CONNECTED WITH THE SALE, MANUFACTURE, DELIVERY OR USE OF ANY PRODUCT OFFERED FOR SALE OR THE MATERIALS IN OUR CATALOGUE(S), WHETHER BASED ON CONTRACT, TORT, STRICT LIABILITY OR ANY OTHER THEORY OR LIABILITY, EVEN IF ADVISED OF THE POSSIBILITY OF ANY SUCH DAMAGES.

SOME STATES AND/OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU.

IN NO EVENT SHALL RMI'S LIABILITY TO CUSTOMER FOR ANY CLAIM, WHETHER BASED ON CONTRACT, TORT, STRICT LIABILITY OR ANY OTHER THEORY OF LIABILITY, EXCEED THE PURCHASE PRICE FOR THE PRODUCT PAID BY THE CUSTOMER.

General

RMI's principal offices are located in Alameda County, California. These terms and conditions are governed by the laws of the State of California. The exclusive jurisdiction and venue for the resolution of any dispute(s) arising out of or related to the sale, manufacture, delivery or use of any product sold by RMI shall be the courts, tribunals, agencies and other dispute resolution organizations in Alameda County, California. If any part of these terms & conditions is invalid or unenforceable under applicable law, the invalid or unenforceable provision will be deemed superseded by a valid, enforceable provision that most closely matches the intent of the original provision and the remainder of these terms & conditions agreement shall remain in full force and effect.

Prices subject to change without notice.

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RESALE CERTIFICATES

Resale Certificate for California Purchases

BOE-230 (7-02)
GENERAL RESALE CERTIFICATE

STATE OF CALIFORNIA
BOARD OF EQUALIZATION

California Resale Certificate

I HEREBY CERTIFY:

1. I hold valid seller's permit number: _____
2. I am engaged in the business of selling the following type of tangible personal property:

3. This certificate is for the purchase from _____ of the item(s) I have listed in paragraph 5 below.
[Vendor's name]
4. I will resell the item(s) listed in paragraph 5, which I am purchasing under this resale certificate in the form of tangible personal property in the regular course of my business operations, and I will do so prior to making any use of the item(s) other than demonstration and display while holding the item(s) for sale in the regular course of my business. I understand that if I use the item(s) purchased under this certificate in any manner other than as just described, I will owe use tax based on each item's purchase price or as otherwise provided by law.
5. Description of property to be purchased for resale: _____
6. I have read and understand the following:
For Your Information: A person may be guilty of a misdemeanor under Revenue and Taxation Code section 6094.5 if the purchaser knows at the time of purchase that he or she will not resell the purchased item prior to any use (other than retention, demonstration, or display while holding it for resale) and he or she furnishes a resale certificate to avoid payment to the seller of an amount as tax. Additionally, a person misusing a resale certificate for personal gain or to evade the payment of tax is liable, for each purchase, for the tax that would have been due, plus a penalty of 10 percent of the tax or \$500, whichever is more.

NAME OF PURCHASER _____

SIGNATURE OF PURCHASER, PURCHASER'S EMPLOYEE OR AUTHORIZED REPRESENTATIVE _____

PRINTED NAME OF PERSON SIGNING _____

TITLE _____

ADDRESS OF PURCHASER _____

TELEPHONE NUMBER _____

DATE _____

() _____

Resale Certificate for Tennessee Purchases

TENNESSEE DEPARTMENT OF REVENUE

BLANKET CERTIFICATE OF RESALE



TO: _____

Vendor

The undersigned hereby certifies that the merchandise purchased on each order we shall give, and until this notice is revoked by us in writing, is purchased for

- Resale as tangible personal property, or resale of a service subject to tax.
- A component part of an article to be produced for sale by manufacturing, assembling, processing, or refining.
- Rental or leasing of tangible personal property.
- Use in accordance with the provisions of Rule No. 68. (A copy of the letter must be given to the vendor.)
-

(Indicate the purpose for which the property is bought when no Sales or Use Tax is to be collected.)

Sales Tax Registration Number _____	Name of Business _____
of Purchaser _____	Name of Dealer _____
Date _____	By: _____
	Address _____

WARNING

This Certificate must be completed and signed before it is valid.

The vendor must know, within the use of ordinary care, that the merchandise obtained upon this certificate of resale is that normally sold by the vendee in his usual course of business. Vendors failing to exercise such care will be held liable for the Sales Tax due upon such purchases.

Any merchandise obtained upon this resale certificate is subject to the Sales and Use Tax if it is used or consumed by the vendee in any manner, and must be reported and the tax paid thereon direct to the Department of Revenue.

SECTION 67-3041 OF THE "TENNESSEE CODE ANNOTATED" MAKES IT A MISDEMEANOR TO MISUSE A CERTIFICATE OF REGISTRATION WITHOUT PAYING THE SALES AND USE TAXES, AND SUBJECTS THE CERTIFICATE TO REVOCATION.

RV-F1300701

INTERNET
INTERNFT (10-00)

CREDIT APPLICATION

Index / Order Form

Section

23A

Note: This form must be completed and signed before credit can be approved!

Company Name _____ Contact _____ Position _____

Address _____ City _____ State / Zip _____

Business Phone (____) _____ Fax (____) _____ E-mail _____

Tax Exempt Yes No If yes, attach a copy of exemption certificate.

Type of Ownership Corporation Partnership Individual

Type of Business Welding Distributor Medical Supply Fill Plant Beverage Carbonic Specialty Gas Filling
(check one or more as applicable)

Other, please list _____

Year business was established _____

How did you hear about Ratermann Mfg.? _____

Application is hereby made and the following three business references given.

It is understood that the information will be held in strictest confidence and used only by Ratermann Mfg.'s Credit Department.

\$ Amount of credit requested _____

Firm #1 _____

Firm #3 _____

Address _____

Address _____

City / State / Zip _____

City / State / Zip _____

Phone _____

Phone _____

Fax _____

Fax _____

Firm #2 _____

Bank(s) _____

Address _____

Account No.(s) _____

City / State / Zip _____

Savings Checking

Phone _____

Address _____

Fax _____

City / State / Zip _____

Phone _____ Fax _____

List names of principal company officers or owners

Name _____ Title _____

SS# _____
(for Individuals only)

Name _____ Title _____

SS# _____
(for Individuals only)

Please note: Ratermann Manufacturing, Inc. terms are net 30 days. A finance charge of 1 1/2% per month (which is an annual percentage rate of 18%) is charged on all past due accounts. The purchaser will be responsible for all collection costs if invoices are not paid pursuant to the terms and conditions of this application. I authorize each of the trade references and bank references listed above to release information to Ratermann Manufacturing, Inc. by telephone, fax or by mail. I understand Ratermann Manufacturing terms and agree to abide by them.

X _____
(Authorized Signature)

Date _____

RATERMANN
MANUFACTURING, INC.

Phone 1-800-264-7793 Fax 1-800-264-7797 or
visit our Web Page at www.rmiororder.com

23 23A-11

Please tear and fax information to 1-800-264-7797

